

From: R. Gerard Larmeu
To: Employment Commission
CC: Austin Johnson
RE: Customer observations

To Whom It May Concern:

It was my pleasure to be a regular customer of the Royal Pour in 2013-14 during the time Austin Johnson was an employee there. The Royal Pour is a neighborhood pub serving food and ale near White Rock Lake. It is generally a congenial place to have a beer and some food especially since changing ownership in the recent past.

On more than a dozen occasions I observed Austin working in several different capacities at the Royal Pour. During the early days of ownership change he did general handyman work and in later days acted as a server and bartender. In all cases I can attest that Austin was appropriately groomed and offered cheery service during those occasions. I never observed Austin becoming cross with another customer or co-worker and generally found him to have good relations with the same. His work appeared efficient and effective. When serving me, the order was always correct and delivered with good cheer.

In summary, my experience with Austin is that he was an asset to the Royal Pour team and was dismayed to see his employment relationship terminated. The Royal Pour will continue to be a nice neighborhood pub and I'm sure Austin will do well in his future endeavors. That said, I am comfortable attesting to the above to the extent of my personal experience with Austin.

Sincerely,



R. Gerard Larmeu
Dallas, TX [REDACTED]